

# from the desk of...



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**Supervisor of Elections**



[VoteHillsborough.org](http://VoteHillsborough.org)

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## Ring in the New Year

sworn in for a second term



Earlier this month, I was sworn in by Chief Judge Ronald Ficarrotta for a second term in office. I'm very proud to be re-elected as Hillsborough County's Supervisor of Elections.

During my first term, I worked hard to earn the support and trust of our community, because what we do in this office is the foundation of our democracy. I am dedicated to running elections with integrity, operating with fiscal responsibility, and providing an avenue for our citizens to be engaged in our democracy, and I look forward to continuing to serve our community.

As we settle into the new year, I want to highlight some of the accomplishments our office made during the last four years:

- **Using the nationally-recognized Sterling model to carefully define, develop, measure and improve upon best practices.** *We are the first Supervisor of Elections office in Florida to earn the Governor's Sterling Award. The award establishes our office as a statewide role model for excellent performance and results.*
- **Putting new electronic poll books and optical scan voting machines in place for the full 2016 election cycle.** *Implementing new technology impacted every aspect of our office's workflow, including warehouse storage, polling place set up, poll worker training, voter database management and IT procedures. Voters benefited from smoother operations in every polling place, resulting in shorter lines to vote and quicker results reporting.*
- **Maintaining a focus on customer service and fiscal responsibility.** *We made voting more convenient by encouraging Vote By Mail, keeping four offices open throughout the year, and having 16 Early Voting sites open for the maximum allowable hours and days during the General Election. We also found new ways to partner with county agencies to share fiber optic and telephone resources and expenses, thereby saving taxpayer money.*



TO VIEW THE CEREMONY... LOOK FOR US ONLINE!

[www.youtube.com/HCSOE](http://www.youtube.com/HCSOE)



## FEEDBACK

FROM LAST YEAR'S ELECTIONS



### Voters said...

"Nice job Craig and staff. Y'all always do a **fine job!**"

"I wanted to make sure that you knew what a great job the poll workers were doing representing your office and **making our experience a good one.**"

"Voting was very easy even though I moved across town between the Primary and General Election cycles. I was **able to reach someone on the phone quickly, and they were able to track my ballot effectively.**"



Two first-time voters

### Poll workers said...

"I am **proud to have served** with such a great team!!! Thank you!"

"**Thank you** for all the planning, equipment and all the work you put into the election."

"It was a pleasure to work the elections this year, **well organized.**"



Poll worker training



### ATTENTION COLLEGE JUNIORS AND SENIORS!

You may be eligible for a scholarship through the Florida State Association of Supervisors of Elections (FSASE). Visit [VoteHillsborough.org](http://VoteHillsborough.org) for more information on how to qualify and apply.

### the last word

Martin Luther King, Jr. said "Our lives begin to end the day we become silent about things that matter." Your vote is your voice. Please stay connected with our office. Visit [VoteHillsborough.org](http://VoteHillsborough.org) to find links to our social media sites.

